


Closure of AXA Healthcare Professionals Centre – Frequently Asked Questions

How do I create a bill?

Healthcode's ePractice has a library of videos to help you get started; the videos are accessible via

 next to 'Logout' on the top right corner of the screen. Watch the below video to see how to create a bill using Quick eBill: <https://www.youtube.com/watch?v=Q3lwSeWKDw0>

Who is Healthcode?

Healthcode is a leading provider of IT services for the private healthcare sector focusing on industry solutions. Healthcode's expertise and industry knowledge helps independent specialists; private hospitals and insurers improve their operational efficiencies.

Its solutions include the clearing of medical invoices, electronic billing, practice management systems, insurer member database hosting, secure messaging and clinical coding tools.

Established in 2000 as the official clearing company for medical bills in the UK, Healthcode clears circa 20k invoices daily, to the value of £3bn worth of medical invoices annually for hospitals and independent practitioners.

Will this cost me?

The ePractice biller service is part of Healthcode's ePractice system and is offered free of charge. In addition to ePractice biller, there are two additional service levels available on subscription:

- ePractice biller Plus – billing and payment tracking
- ePractice manager – practice management

For more information please visit: <http://www.healthcode.co.uk/practice-management/products>, alternatively you can email busdev@healthcode.co.uk

I have forgotten my user credentials

Your user credentials should have been provided in the communication sent to you. If you have forgotten your password, you can reset this at: www.healthcode.co.uk/pw-reset or call Healthcode Customer Services on 01784 263 150.

Additional user access

Additional user access is available at no extra cost. If you already have an account you will need to complete a user login request form via the following link:

https://www.veda.healthcode.co.uk/prelogin/login_request/loginrequest_tac.jsp